

# Features of AWAN



## Schedules

- Multi-leg routes
- Connecting flights
- Multi-class segments
- Schedule change
- Schedule upload to OAG

## Fares

- Fares, surcharge, insurance, airport tax, government tax
- Fees: no show, cancel, refund, rebook, reroute, change class, ticket transfer, excess baggage fee, offload
- Restrictions (by validity, date, and class): non-refundable, non-rebookable, non-rerouteable
- Return discount, fare basis, travel period, selling period
- True fare on connecting flights
- Multi-currency
- Fares upload to ATPCO

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## Reservation

- Check schedule, create booking, reserve seat, search booking
- Open ticket
- Payment processing
- Internet booking

## Ticketing

- E-ticketing,
- Paper ticketing
- Mix of e-ticketing and paper ticketing
- Barcode scanner

## Inventory Management

- Class nesting on segments' sub-classes

## Booking Management

- Split book, add pax, upgrade/downgrade pax, split itinerary, modify info, history
- Functions to control bookings, waitlist, group booking, ticketing, max sales, limit sales by class, revenue, over booking management
- Queue to monitor inventory control tasks, like GQ, HL, KL, TL, GR, KK, TK, UN, DC, and SSR

## General

- (Online) helpdesk 24 hours a day, 365 days a year.

## Currently in development

- Frequent Flyer Program
- Crew Management
- Cargo System